

Pre-commencement withdrawal Refund Policy

Payments	Pre-arrival Confirmation fees		Advance tuition fees ¹
	administration fee	Security deposit	
	€200	€1,000	
Student cancellation within 14 day cooling off period, no reason required	✓	✓	✓
It has not been possible to offer an acceptable alternative study plan	✗	✓	✓
More than 8 weeks prior to start date	✗	✓	✓
Within 8 weeks of course start date (for exceptional circumstances see below)	✗	✗	✗
Student cancellation with no exceptional circumstances	✗	✗	✗
Exceptional circumstances e.g. illness, bereavement (documentation will need to be sent to Admissions for final decision)	✗	✓	✓
Student Error	✗	✗	✗
Fraud	X	X	X
Student did not meet immigration entry requirements	✗	✓	✓
Agent error	✗	✓	✓
Visa / immigration service error (administrative appeal documentation must be sent to Admissions for final decision)	✗	✓	✓
Study Group error	✓	✓	✓

Notes:

- (1) Please refer to the terms of your insurance policy in relation to cancellations and the refund of premiums
- (2) Students in receipt of a scholarship (by way of a 20%/40% discount to tuition fees) shall be refunded any eligible amounts less the relevant pro-rated discount applied to such fees

¹ Or €10,000 in the case of students applying to Erasmus University Rotterdam